DRIVER VEHICLE EXAMINATION REPORT (DVER) PROCEDURE - Published October 2026

The following procedure will be used when a DVER is received from the Motor Carrier (MC), given to NexGen and finally to the M&R vendor (MRV) for resolution. In all instances NexGen must receive the DVER. Again there could be several scenarios including, when the DVER is emailed (or faxed) from the MC to NexGen or when a driver turns in a DVER at a gate. Under no circumstances will NexGen allow a MC to turn a DVER in to an M&R Vendor or attempt to turn one in at an unmanned gate.

SCENARIO 1
DVER IS SENT VIA EMAIL ATTACHMENT FROM THE MC TO NEXGEN

1. Driver receives a DVER during a roadside inspection.
2. Driver gives the DVER to his dispatcher.
3. Dispatcher scans and sends DVER to NexGen, within 24 hours of his receipt of DVER.
4. NexGen monitors gate transactions to determine when chassis in question returns to a facility.
    a. NexGen will instruct terminal operator to advise when unit is received at gate.
5. Once unit is received, NexGen will give DVER to the designated M&R Vendor (MRV) on the facility for repair.
6. NexGen will place hold on equipment (if able to do so in the terminal operating system) AND will instruct MRV to place OOS sticker on the front bolster or on the 7 way plug.
7. Once repairs are completed, MRV will notify NexGen and remove OOS sticker and replace with green OK or available decal/sticker.
    a. MRV will provide NexGen with documentation repairs were completed immediately upon completion of the repairs.
8. NexGen will remove unit from hold in TOS (if applicable).
9. MRV will include copy of DVER with invoice for repairs (added as an attachment in chassis.com)
10. NexGen notifies issuing agency that repairs were completed and submits required documentation.
11. NexGen will keep a registry of ALL DVER's received on a spreadsheet. The spreadsheet will show the following information:
    a. Date of DVER
    b. DVER identification number
    c. Chassis Number
    d. Trucking Company and DOT number (if available)
    e. Description of infraction from DVER
    f. Date DVER infraction was actioned (repaired or inspected only). If no repair was required:
        i. State reason, i.e. no damage was found to be in violation per DVER (it could be the MC repaired the unit prior to return)
    g. Invoice number and date of repair.
    h. Amount of repair
    i. Repair vendor
    j. Date DVER sent back to issuing agency

SCENARIO 2
DVER IS GIVEN TO NEXGEN AT A FACILITY

1. Driver receives a DVER during a roadside inspection.
2. Driver delivers DVER to NexGen at a facility when returning chassis.
3. NexGen notifies approved M&R vendor of chassis location and instructs MRV to repair the chassis.
4. NexGen will place hold on equipment (if able to do so in the terminal operating system) AND will instruct MRV to place OOS sticker on the front bolster or on the 7 way plug.
5. Once repairs are completed, MRV will notify NexGen and remove OOS sticker and replace with green OK or available decal/sticker.
    a. MRV will provide NexGen with documentation repairs were completed immediately upon completion of the repairs.
6. NexGen will remove unit from hold in TOS (if applicable).
7. MRV will include copy of DVER with invoice for repairs as an attachment in chassis.com.
8. NexGen notifies issuing agency that repairs were completed and submits required documentation.
9. NexGen will keep a registry of ALL DVER's received on a spreadsheet. The spreadsheet will show the following information:
    a. Date of DVER
    b. DVER identification number
    c. Chassis Number
    d. Trucking Company and DOT number (if available)
    e. Description of infraction from DVER
    f. Date DVER infraction was actioned (repaired or inspected only). If no repair was required:
        i. State reason, i.e. no damage was found to be in violation per DVER (it could be the MC repaired the unit prior to return)
    g. Invoice number and date of repair.
    h. Amount of repair
    i. Repair vendor
    j. Date DVER sent back to issuing agency

SCENARIO 3
DVER IS RECEIVED WITH NO DEFECTS

In the event a "NO DEFECT" DVER is received by NexGen from a Motor Carrier, that NO DEFECT DVER is to be kept on file at NexGen's office and not discarded. The length of time the "NO DEFECT" DVER is to be held will be decided at a later date and NexGen staff will be advised.